

THE ULTIMATE **MOBILE POINT OF SALE** SOLUTION FOR MULTI-STORE HARDWARE CHAINS

In the fast-paced world of hardware and home improvement retail, checking out customers at a fixed counter is no longer enough. Your inventory is vast, your yard is expansive, and your customers need expert advice on the spot.

Enter the Mi9 Mobile POS—a comprehensive, agnostic mobile solution designed specifically for multi-store hardware retailers. Now featuring "Ethan ChatBot," our advanced AI Chatbot assistant, Mi9 Mobile POS transforms every sales associate into a product expert and every corner of your lumber yard into a checkout lane.



MEET ETHAN CHATBOT

The standout feature of the Mi9 Mobile POS is Ethan, an intelligent Chatbot integrated directly into the associate's interface. Ethan bridges the gap between a new hire and a seasoned pro, ensuring every customer interaction is knowledgeable and efficient.

DETAILED PRODUCT INTELLIGENCE

Hardware inventories are massive. Ethan provides instant access to detailed specs, compatibility checks, and usage instructions for thousands of SKUs, from power tools to plumbing fixtures.

EXPERT ADVICE ON DEMAND

When a DIY or Contractor client asks, "Which sealant is best for this specific wood type?" Ethan equips your associate with the correct answer instantly, boosting customer confidence and reducing returns.

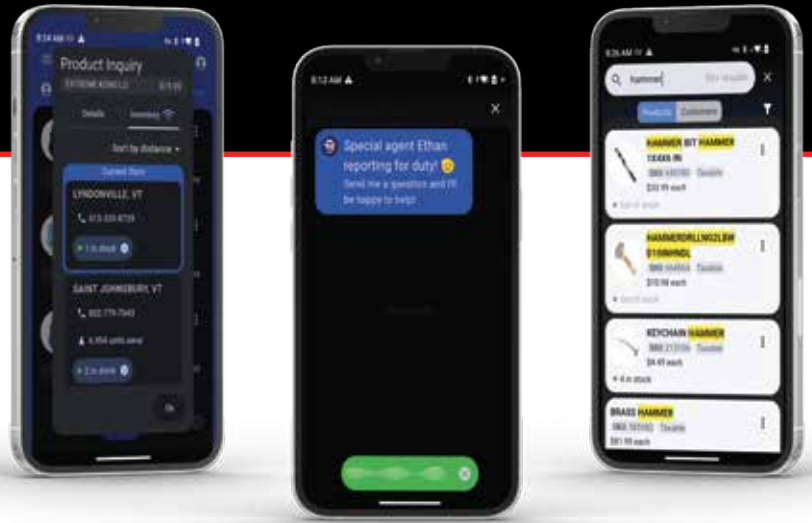
REAL-TIME USAGE INSTRUCTIONS

Ethan can pull up safety data sheets (SDS) and installation guides, allowing associates to email them directly to the client or walk them through usage steps right in the aisle.



BRING THE REGISTER TO THE CUSTOMER

Mi9 Mobile POS with Ethan AI turns every employee into an expert, helping them increase sales through smarter product recommendations. By offering fast checkout and veteran-level knowledge, the system reduces customer walk-outs and solves staffing challenges to drive bigger purchases.



TRUE "LINE BUSTING" & YARD MOBILITY

Hardware stores have unique bottlenecks—specifically in the yard, garden center, and propane fill stations. Mi9 Mobile POS is built to bust lines where they start, not just at the front door.

ENTERPRISE-WIDE VISIBILITY

If a contractor needs 500 units of a specific bolt and you only have 200, Ethan can instantly check stock levels at your other locations and initiate a transfer or a direct-ship order.

STOCK POSITION ACCURACY

Avoid the "phantom stock" frustration. Real-time updates mean that if an item is sold in the yard, the inventory count at the front desk is updated the second the transaction closes.

TECHNICAL VERSATILITY

The Mi9 Mobile POS is designed to fit seamlessly into your existing ecosystem without demanding expensive proprietary hardware.

PROPANE & YARD SALES

Forget making customers walk back inside to pay for a tank refill or a load of mulch. Associates can scan, fill, and process payments for propane and bulk yard items right at the dispensing station.

OUTDOOR RESILIENCE

Whether on a tablet in the shed or a phone in the garden center, the system is designed to extend your store's reach to the furthest fence line.

QUEUE MANAGEMENT

During Saturday morning rushes, deploy associates with tablets to scan carts and process transactions before customers ever reach the main registers, dramatically reducing wait times.

REAL-TIME INVENTORY AT YOUR FINGERTIPS

Multi-store operations require precise inventory visibility. Mi9 Mobile POS ensures that your data is always live and accurate.

DEVICE AGNOSTIC

Fully optimized for both iOS and Android devices. Run it on rugged tablets for the yard crew, sleek iPads for the showroom floor or Store owned / BYOD (Bring Your Own Device) cellular phones.

SECURE INTEGRATION

Seamlessly integrates with Mi9 Point of Sale, your current POS and/or your core ERP and merchandising systems, ensuring that pricing, promotions, and customer data are consistent across all channels.