

A **POINT OF SALE** BUILT FOR HARDLINES

Empowering hardline retailers to grow, streamline operations, and enhance customer satisfaction through cutting-edge technology. Designed with robust features to support both contractor and DIY customers.

CONTRACTOR & DIY FOCUSED

Mi9 Store POS is a comprehensive Point of Sale system tailored for hardware and home improvement retailers, offering features like off-line mode, guided selling, and real-time inventory access to streamline operations and enhance the customer experience. Associates can manage sales, inventory, and customer engagement effortlessly using web and mobile apps—all within one intuitive system.

READY TO INCREASE STORE EFFICIENCY & WORKFLOWS?

Talk to us to learn more and schedule an Mi9 Mosaic Store POS demo



CENTRALIZED REAL-TIME DATA

A centralized, real-time view of inventory, purchase orders, and customers ensures accurate unified data for your consumers.



ENDLESS AISLE

View inventory levels in real time across your enterprise with product images and details, emulating an e-commerce experience inside your own stores.



SEAMLESS EXPERIENCES

Empowers associates with data and tools to personalize and enhance customer engagement at every stage of the sale.



STORE OPERATIONS

The Mi9 Store POS supports multiple transaction types, simplifying training and operations. It handles returns, layaways, special orders, rentals, and repairs in a single transaction, with configurable parameters to meet unique retailer needs without costly changes.

STORE POINT OF SALE

- Online and offline POS modes
- Transaction management for orders, returns, and more
- Compatible with a wide variety of hardware devices
- Deployed on workstations, tablets, or self-checkout terminals.
- Support for rental workflows
- Gift cards, store credit, in-house account management options
- Discounts, promotions
- Configurable loyalty programs
- Brand-aligned UI customization
- Multiple units of measure
- Serialized products
- Selling restrictions (age and date / time)

CONTRACTOR & B2B FEATURES

- Cost plus % pricing and % off retail
- Contract pricing
- Authorized signer requirements
- Payment on account / In-house charge
- Account requires authorization / Account on hold
- Customer project estimates
- Lookup all orders outstanding for a customer
- Inquire upon all sales for a given customer
- Store delivery order with cash on delivery (COD)
- Special order with customer installation, delivery or yard pick-up

STORE BACK OFFICE & INVENTORY

- System configuration
- Shelf labels, item tag and promotion label printing
- Support for electronic shelf labels
- Time and attendance
- Store purchase order
- Inventory management
- Customer service
- Cycle counts
- Cash office

SELF CHECK-OUT

- Enable your customers with a seamless self-checkout experience
- Easily scan and view products
- Directs customers through an intuitive tendering process
- Let your customers know when a lane is open
- Customer initiated help button
- Configurable UX
- Purpose built self-checkout hardware functionality is supported

