

STREAMLINE YOUR RETAIL BUSINESS

A merchandise management platform for mid-market retailers handling complex inventories. Mi9 Merchant ensures high performance, reliability, and data integrity.

ACCURACY & EFFICIENCY SIMPLIFIED

Mi9 Merchant centralizes retail operations by integrating functions like master data management, purchasing, inventory management, allocations and replenishment. Backed by expert support, it helps businesses achieve operational efficiency and growth. Take control of your data and transform your business today.

READY TO INCREASE RETAIL EFFICIENCY & ACCURACY?
Talk to us to learn more and schedule an Mi9 Merchant demo



INVENTORY DAYBOOK

The Inventory Daybook offers detailed reporting to support planning, allocation, and replenishment while tracking stock levels and ensuring accurate margin calculations.

EMBEDDED ANALYTICS

Mi9 Merchant integrates a powerful data warehouse and retail analytics suite, enabling flexible exploration and actionable insights. Its seamless master data integration ensures a single source of truth, offering a unified enterprise view with advanced drill-up, drill-down, and cross-hierarchy capabilities.



INTEGRATED SALES AUDIT

Automated Sales Audit detects and resolves errors, duplicates, or missing data before exporting to financial systems, eliminating manual reconciliations.

STORE PORTAL & MOBILE APP

Mi9 Merchant offers a secure web portal and mobile app for store users to manage inventory, access price change reports, and perform receiving functions directly in the centralized database.



MASTER DATA MANAGEMENT

- Product, location, and vendor management
- Multiple configurable hierarchies and attributes
- Customer registry
- Data imports from Excel
- Data loads from files and via APIs

STORE PORTAL & MOBILE APP

- PO, ASN, and transfer receipts
- Vendor managed inventory
- Inventory adjustments & movements
- Cycle counts & physical inventory
- Exception reporting and inquiries

PURCHASING

- Create and manage purchase orders and contracts
- ASN and EDI capable
- Additional cost & discount at any level
- PO Dashboard with approval levels and thresholds
- Vendor managed inventory

OPERATIONS

- Invoice matching and sales audit
- Forecasting, replenishment, and allocations
- Customer order management system
- Business intelligence reporting

INVENTORY MANAGEMENT

- Daybook and stock ledger
- Shipping and receiving
- Transfers and return to vendors
- Inventory adjustments and movements

PRICING & PROMOTIONS

- Permanent, temporary, and promotional pricing
- Consoles for review and authorization
- Interface to POS and eCommerce
- Multi-currency support

