

ONE UNIFYING PLATFORM

Empowering manufacturers, wholesalers, and distributors with a unified, enterprise-grade platform designed to streamline and connect sales, service, and distribution.

COMMERCE SIMPLIFIED

Mi9 Commerce is a single SaaS solution that delivers seamless experiences spanning B2B, DTC, and B2B2C channels, while providing a flexible, shared-risk cost model aligned to attaining your business outcomes.

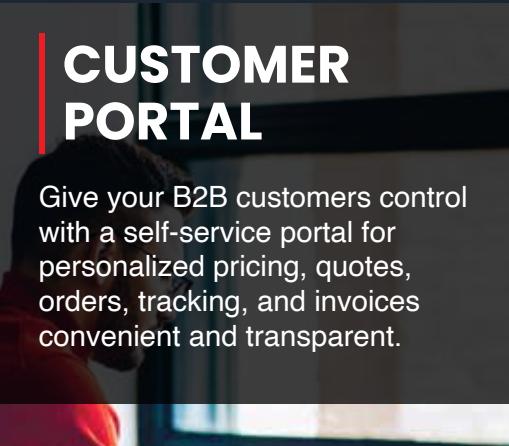
READY TO REDUCE FRICTION, INCREASE SALES EFFICIENCY, AND STRENGTHEN CUSTOMER LOYALTY?

Let Mi9 Commerce be the backbone of your digital transformation.



SEAMLESS ENGAGEMENT

Connect online and offline channels for a seamless shopping experience. Easily expand into new channels like DTC and marketplaces.



CUSTOMER PORTAL

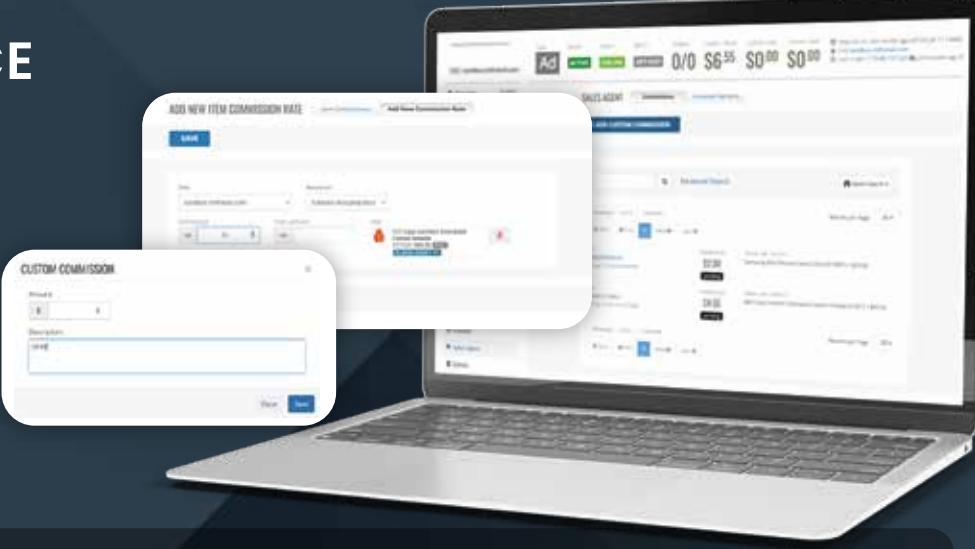
Give your B2B customers control with a self-service portal for personalized pricing, quotes, orders, tracking, and invoices convenient and transparent.



BRIDGE THE SALES GAP

Empower your team with tools for seamless customer connections and collaboration, plus built-in commission tracking to boost adoption and results.

ONE UNIFYING PLATFORM



ORCHESTRATE THE FULL CUSTOMER EXPERIENCE

UNIFIED CHANNEL MANAGEMENT

Oversee multiple brands and channels B2B, DTC, B2B2C

INTERNATIONALIZATION

Country-specific sites for language/currency conversion.

STREAMLINED USER EXPERIENCE

Enable fast, seamless shopping journeys for customers.

CONTENT & COMMERCE

Build responsive, mobile-friendly pages effortlessly.

ENHANCED PRODUCT INFORMATION

Add rich media, reviews, and technical details to products.

OPTIMIZE CONVERSATIONS

Use promotions, loyalty, auctions and personalization

DATA-DRIVEN INSIGHTS

Leverage analytics dashboards and reports.

ORDER MANAGEMENT

Support customers with easy order modifications and tracking.

EFFICIENT CUSTOMER PURCHASING

QUICK ORDERING

Find and purchase items instantly.

AUTO SUBSCRIPTION & REORDERING

Tools for hassle-free replenishment.

CUSTOM PRICING & TERMS

Flexible payment options with tailored pricing.

ACCOUNT MANAGEMENT

Control thresholds, hierarchy, and approvals.

CUSTOM CATALOGS

Personalized product data and bundles.

QUOTE GENERATION

Empower sales team to negotiate prices

SPLIT FULFILLMENT

Ship orders to multiple locations.

INCREASE ENGAGEMENT VALUE

UNIFIED CUSTOMER VIEW

Access contract pricing, orders, sessions, wish lists, custom catalogs, and product recommendations in one place.

REAL-TIME NEGOTIATIONS

Purchase and negotiate pricing directly, continuing where the customer left off online.

COMMISSION MANAGEMENT

Rule-based tools simplify commission calculations for seamless traditional and digital sales integration.

PERSONALIZED CLIENTELING

Use a single customer view to create tailored 1-on-1 experiences at scale.

QUOTE REQUESTS

Receive and manage quotes within the platform to boost lead generation.