Mi9 Mosaic Store

A complete solution for efficient retail store operations including POS, Clienteling, Order Management, Inventory, and more.

Improve Productivity

Improve associate productivity with a retail software solution that acts as a one-stop launch pad for everything they need to do in a day, from point of sale to clienteling, order management, inventory, and more.

Create Seamless Experiences

Create seamless omni-channel commerce experiences with access to customer, product, and company data in real time across all channels.

Sell More and Boost Margins

Boost stock movement and achieve higher margins with intelligent cross-selling, up-selling, and customer-centric features including wish lists, outreach tasks, customer orders, and more.
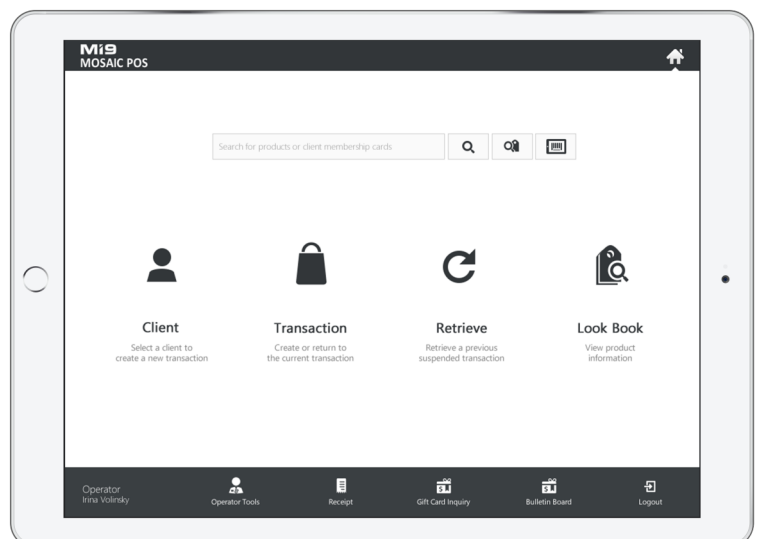
Rapid Training and Deployment

Increase training and deployment speed through intuitive user interfaces and complete functional duplication between traditional till and mobile implementations.
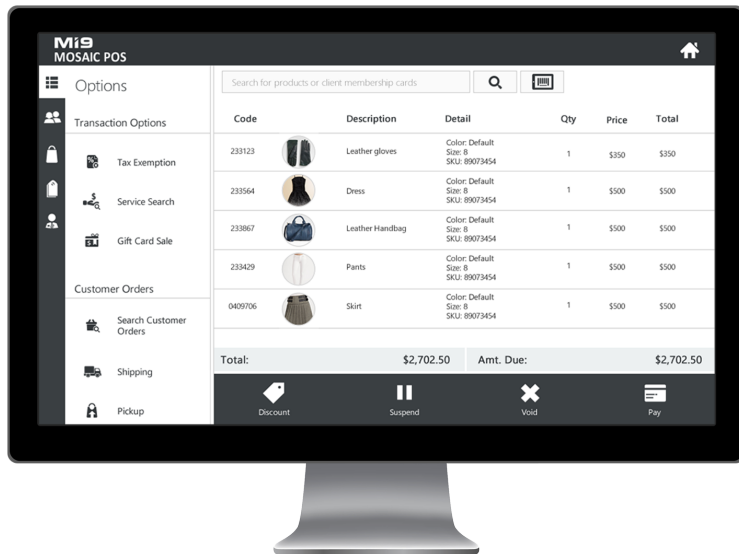
Mi9 Mosaic Store enables retailers to create engaging shopping experiences with tools that transform associates into customer, inventory, and selling experts.

With Mi9 Mosaic Store, retailers can use mobile technology to engage customers and run their businesses in new and exciting ways. The solution can run on your choice of hardware including tablet, till, and workstation using iOS, Windows, or Android operating systems, making it a must-have for line busting and special sales anywhere in the store.

Build loyalty and increase sales with a powerful clienteling solution that delivers access to omni-channel customer data and guides associates through the best practices of effective relationship selling.

Your sales associates are also equipped to help customers on the spot with price and inventory lookup in real-time and centralized visibility across all business channels. Customers gain access to buy the products they want, wherever they happen to shop. Enable the endless aisle with customer orders and fulfillment with the integrated order management module.
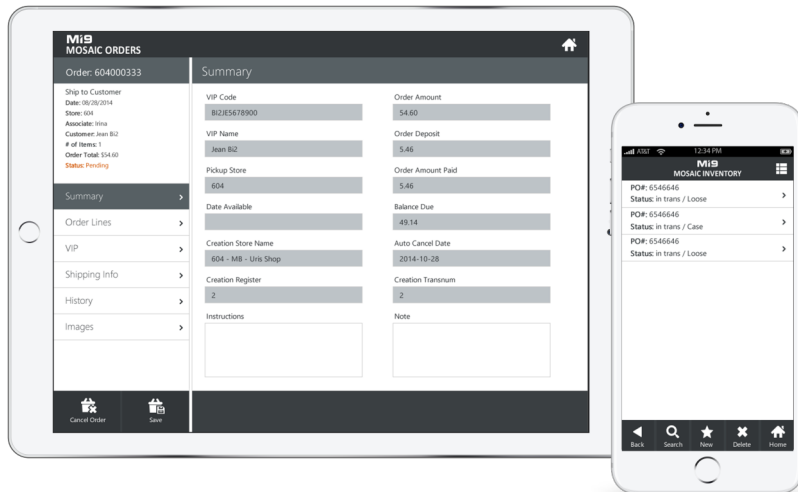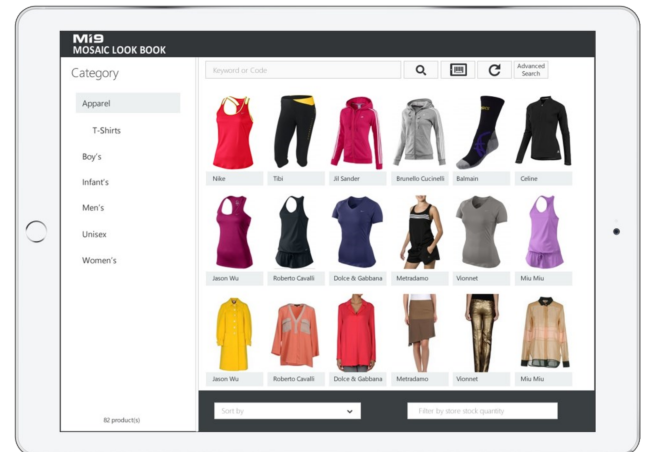
Mi9 Mosaic POS

- Full transaction management
- Hardware and operating system agnostic
- Easily deployed on a mobile device
- Omni-channel inventory visibility
- Configurable tenders including gift card, store credit, and in-house account management
- Client management
- Discounts and promotions
- Configurable loyalty programs

Mi9 Mosaic Clienteling

- Virtual closet and transaction history
- Promotion and loyalty
- Notes and preferences
- Contact page and client permissions
- Tasks (call, letter, e-mail, other)
- Templates
- Wish lists (queries)
- Workflows (scheduled events/tasks)

Mi9 Mosaic OMS

- Configurable rules and workflows
- Order online, pickup in store
- Order online, ship from anywhere: DC, vendor, or any store
- Order in store, ship from anywhere: DC, vendor, or any store
- Reserve online, buy in store
- Pick/pack/ship management

Mi9 Mosaic Inventory Management

- Store receiving
- Transfer send/receive
- Physical inventory
- Bin transfers
- Omni-channel inventory lookup
- Product browsing by category
- Product information with image and description
- Price check outside of a transaction
- Add product to a transaction from the Look Book
- View related products and promotions